

Safer and Stronger Communities Overview and Scrutiny Committee

20 March 2020

Quarter Three, 2019/20
Performance Management Report

Ordinary Decision



Report of John Hewitt, Corporate Director of Resources

Electoral division(s) affected:

Countywide.

Purpose of the Report

- 1 To present progress towards achieving the key outcomes of the council's corporate performance framework.

Performance Reporting

- 2 A shared long-term vision for the county has been developed with partners. It is structured around three externally focused results-based ambitions of 'more and better jobs', 'long and independent lives' and 'connected communities'.
- 3 The format of this performance report now aligns to the three new ambitions plus a fourth 'excellent council' theme. The report will be further developed, to ensure it captures all elements of our new vision, over the coming months.

Executive summary

- 4 Key performance messages for quarter three have been realigned to the ambitions of the new Durham 2035 vision plus an 'excellent council' theme.

Connected Communities (Safer)

- (a) This ambition is concerned with making life better in local communities across the county. It focuses on how we ensure people have safe lives in supportive communities, and have access to high quality housing, good transport links and vibrant town and village centres. As it is a broad ambition, performance reporting is split into

two areas of focus: safer communities, and sustainable communities.

- (b) In relation to keeping children and young people safe, there are many positives across this area. We continue to perform well in relation to the timeliness of statutory referrals (first contact) and single assessments (and are carrying out audits to ensure their quality remains consistently high). However, the rising number of children in our care and inconsistency of practice continue to impact this area.
- (c) Overall crime levels remain relatively static but for some categories (violence against the person and theft offences) County Durham is recording increases. We believe that much of this (as well as increases in alcohol and drug related crime, domestic violence repeat referrals and hate crime) is due to improved recording compliance. We are using focused improvement plans, initiatives and interventions to mitigate against the challenges we face. For example, we have appointed a rough sleeper outreach worker and a new multi-agency anti-social behaviour group within Durham City, reviewed water safety related training for licensed premises and developed a programme of actions required at open water locations across the county.

Risk Management

5 Effective risk management is a vital component of the council's agenda. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.

- i. *Failure to protect a child from death or serious harm (where service failure is a factor or issue).* Management consider it possible that this risk could occur which, in addition to the severe impacts on children, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. To mitigate the risk, actions are taken forward from Serious Case Reviews and reported to the Durham Safeguarding Children Partnership. Lessons learned are fed into training for front line staff and regular staff supervision takes place. This risk is long term and procedures are reviewed regularly.
- ii. *Failure to protect a vulnerable adult from death or serious harm.* Management consider it possible that this risk could occur which, in addition to the severe impacts on service users, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. As the statutory body, the multi-agency Safeguarding Adults Board has a Business Plan in place for taking

forward actions to safeguard vulnerable adults including a comprehensive training programme for staff and regular supervision takes place. This risk is long term and procedures are reviewed regularly.

Recommendation

- 6 That Safer and Stronger Communities Overview and Scrutiny Committee considers the overall position and direction of travel in relation to quarter three performance, and the actions being taken to address areas of underperformance.

Author

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Appendix 1: Implications

Legal Implications

Not applicable.

Finance

Latest performance information is being used to inform corporate, service and financial planning.

Consultation

Not applicable.

Equality and Diversity / Public Sector Equality Duty

Equality measures are monitored as part of the performance monitoring process.

Climate Change

We have declared a climate change emergency and consider the implications of climate change in our reports and decision-making.

Human Rights

Not applicable.

Crime and Disorder

A number of performance indicators and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

Staffing

Not applicable.

Accommodation

Not applicable.

Risk

Reporting of significant risks and their interaction with performance is integrated into the quarterly performance management report.

Procurement

Not applicable.



Durham County Council Performance Management Report

Quarter Three, 2019/20



Connected Communities - Safer

- 1 The ambition of Connected Communities – Safer is linked to the following key questions:
 - (a) How effective are we at tackling crime and disorder?
 - (b) How effective are we at tackling anti-social behaviour?
 - (c) How well do we reduce misuse of drugs and alcohol?
 - (d) How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?
 - (e) How do we keep our environment safe, including roads and waterways?

How effective are we at tackling crime and disorder, and Anti-Social Behaviour (ASB)?

- 2 Following changes in recording practices, Violence Against the Person (VAP), which now includes harassment and stalking, continues to increase. Home Office Counting Rules state these crimes are to be recorded in addition to the most serious other offence, for example, a domestic abuse related assault may also require an offence of harassment to be recorded. This has impacted the number of VAP recorded offences and the number of repeat victims. Another reason for the increase is cyber enabled offences such as harassment by text message. Durham Constabulary is focusing on those offences where there is 'violence with injury' as the area of greater risk of harm.
- 3 Checkpoint, set up by Durham Constabulary in 2015 to reduce victims of crime through an innovative approach to cut re-offending, has won the 2019 Goldstein Award for problem-solving in policing at a ceremony held in California. The initiative attempts to break the cycle of crime by helping people change their lives by addressing their underlying problems such as alcohol and drug addiction. Those who underwent the four-month intervention programme were 16% less likely to re-offend than those who went down more traditional criminal justice routes, such as magistrates' court orders or police cautions.
- 4 During quarter three, secondary fires decreased by a third compared to the same period last year. This follows a programme of focused work carried out by the fire service, working with its partners and at-risk groups, which includes targeted interventions in hot spot locations, talks delivered to local schools and the 'Safer Futures Live' event, attended by more than 500 children and covering topics such as arson and making safety-conscious decisions.

CONNECTED COMMUNITIES – SAFER

(a) How effective are we at tackling crime and disorder, and (b) anti-social behaviour?

 **51,637** recorded crimes equivalent to **97.9** crimes per 1,000 population

 **+1,037**
Violence against the person (+5%)

 **+340**
Theft offences (+2%)

 **-287**
Criminal damage / arson (-4%)

 **+34**
Sexual offences (+2%)

 **no change**
Robbery

 **-6**
Other crimes (0%)

All recorded crime +1,402 (+3%) ↑

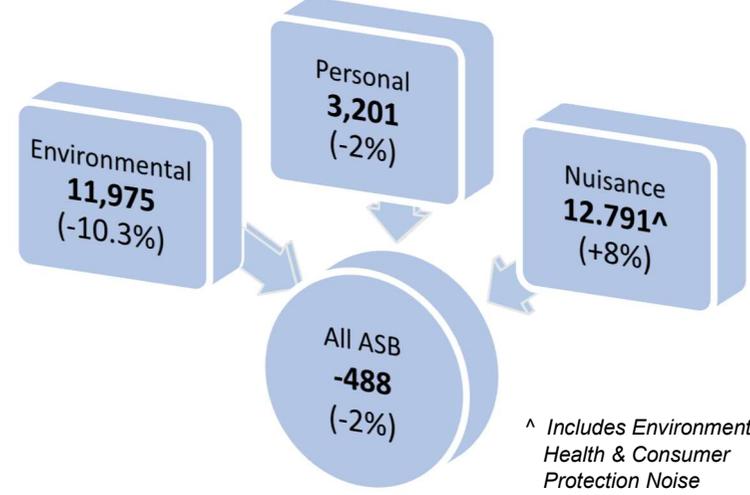
Public confidence that the police and council are dealing with local concerns about anti-social behaviour and crime
(Sep 19 compared to previous year)

52.4% (+2.3pp)

unless stated, data is 2019 compared to 2018

27,967
ASB incidents

13,568 council reported	-1,000 (-7%)
14,399 police reported	+512 (+4%)



Fires (Oct-Dec 2019 compared to last year)	Primary 	Secondary* 
	212 -15 (-7%)	308 -141 (-31%)

* **Secondary fires** are generally small outdoor fires, not involving people or property (e.g. refuse fires, grassland fires and fires in derelict buildings or vehicles). If these fires involved casualties / rescues, or five or more pumping appliances attended, they become **primary fires**.

How well do we reduce misuse of drugs and alcohol?

5 We continue to provide Drug and Alcohol Recovery Services (DARS) to support those affected by drug and alcohol misuse. Housing Solutions, working with DARS, have appointed a Rough Sleeper Outreach Worker to support rough sleepers in Durham City. A new holistic women's centre, the Women's Recovery Academy Durham (WRAD) was formally agreed in November 2018. This is expected to open in April 2020, as part of the Consett Recovery Centre, which will remain open as an access point for services.

6 How well do we tackle abuse of vulnerable people, including domestic abuse, child sexual exploitation and radicalisation?

7 As part of National Hate Crime Awareness Week (12-19 October), in partnership with the Police and PCVC, we undertook a range of activities as part of a Hate Hurts Campaign. This included leaders of these organisations speaking out through social media to condemn hate crime and asking people who witness or experience it to report it.

8 Consultation of the draft [Safe Durham Partnership Plan 2020-2025](#) has now closed. An update will be provided in the year-end report.

9 As part of National Safeguarding Week (18-24 Nov 2019) a drop-in event was held at County Hall, where key safeguarding information was available from partners and volunteers including Durham Constabulary, Health Watch County Durham, Durham County Carers Support, County Durham and Darlington NHS Foundation Trust. Alongside this, awareness presentations were given on relevant subjects including Prevent, hate crime and community cohesion, illegal money lending, county lines, domestic abuse and child mental health.

10 Six more families (28 individuals) were welcomed to the county under the government's Vulnerable Persons' Resettlement Scheme. We are on track to welcome 250-300 vulnerable refugees resettling in the UK by the end of March 2020.

CONNECTED COMMUNITIES – SAFER

(c) How well do we reduce misuse of drugs and alcohol and (d) tackle abuse of vulnerable people?

32%
violent crime alcohol related

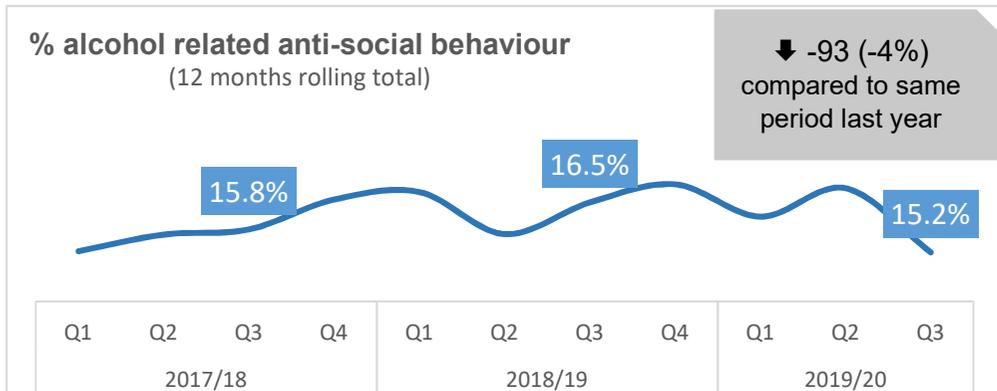
↑0.7 pp

1 Apr 2019 – 31 Dec 2019
Compared to same period the previous year

13.1%
ASB* alcohol related

1.2%
ASB* drug related

*police figures only



Successful completion of treatment...
(Jun 18 to May 19 with reps to Aug 19 – provisional data)

<ul style="list-style-type: none"> • 29.5% • Target 28% • England 37.9% <p>Alcohol ✓</p>	<ul style="list-style-type: none"> • 6.3% • Target 6% • England 5.8% <p>Opiates ✓</p>	<ul style="list-style-type: none"> • 29.1% • Target 26.4% • England 34.5% <p>Non-opiates ✓</p>
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Domestic Violence
(Oct-Dec 19)

↓ -2.4% in incidents

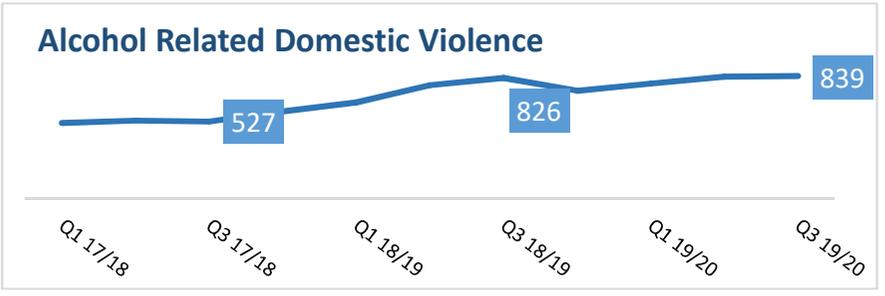
↑ 2.15pp in DV incidents classified as crimes

↑ 1.6% in incidents involving alcohol

↑ 6.9% of DV referrals received high risk

↑ 5.9pp in repeat referrals to Harbour within 12 month period (Jul-Sep 19)

Statement of Licensing Policy 2019–2024: approved Oct 19



Holocaust Memorial Day 2020

- 75th anniversary since the liberation of Auschwitz-Birkenau
- 25th anniversary of the Genocide in Bosnia
- Memorial events took in County Durham (20-31 January)

How do we keep our environment safe, including roads and waterways?

- 11 Both water safety forums, responsible for managing water safety in the city centre and countywide, continue to meet.
- 12 During quarter three, the City Safety Group (CSG) supported the 'be present at Christmas' public safety campaign which addressed key topics including water safety, road safety and alcohol/drug consumption related risks. The group also reviewed water safety related training and awareness for licensed premises. We expect to deliver new training in the first half of 2020.
- 13 A new multi-agency anti-social behaviour (ASB) group has been formed to address ASB issues within the city. Action to date includes additional neighbourhood wardens and police resources, work to support and reduce homelessness and the application of enforcement actions has been positively received by businesses and the public.
- 14 From a countywide perspective, actions required across open water locations are being prioritised ahead of peak 2020 periods. The review of coastal risk assessments, previously undertaken by the RNLI, has also started. It has been agreed that County Durham coastal locations and associated beaches will be reassessed in 2020.
- 15 During 2019 there was an increase in killed or seriously injured road traffic casualties. Although there are common factors of speeding and drink and drug driving, there are no particular reasons for this increase in terms of specific roads or junctions.

CONNECTED COMMUNITIES – SAFER

(e) How do we keep our environment safe including roads and waterways?

Road traffic accidents



All casualties	Children
236	35
17 fatalities	0 fatalities
219 injuries	35 injuries

Top 3 causes of road traffic accidents which resulted in injuries in County Durham*

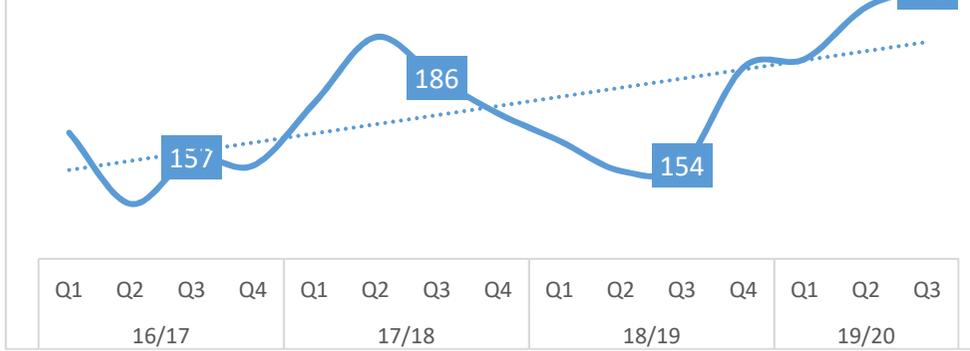
 50% Failure to look	 15% Speeding	 6% Drink Driving
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*North East Regional Road Safety Resources

Fatalities (rolling year)



Serious injuries (rolling year)



Road Safety Strategy in development with Scrutiny

Road Crossing in Chester-le-Street

Installation of a new traffic island and dropped kerbs on Picktree Lane, Chester-le-Street following concerns from local residents.

Allan's Road Safety Magic Show

Hundreds of youngsters from 10 schools were given road safety training with the help of spellbinding tricks, plenty of jokes and some catchy songs.



Key Performance Indicators – Data Tables

There are two types of performance indicators throughout this document:

- (a) Key target indicators – targets are set as improvements can be measured regularly and can be actively influenced by the council and its partners; and
- (b) Key tracker indicators – performance is tracked but no targets are set as they are long-term and/or can only be partially influenced by the council and its partners.

A guide is available which provides full details of indicator definitions and data sources for the 2019/20 corporate indicator set. This is available to view either internally from the intranet or can be requested from the Strategy Team at performance@durham.gov.uk

KEY TO SYMBOLS

	Direction of travel	Benchmarking	Performance against target
GREEN	Same or better than comparable period	Same or better than comparable group	Meeting or exceeding target
AMBER	Worse than comparable period (within 2% tolerance)	Worse than comparable group (within 2% tolerance)	Performance within 2% of target
RED	Worse than comparable period (greater than 2%)	Worse than comparable group (greater than 2%)	Performance >2% behind target

National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland. The number of authorities also varies according to the performance indicator and functions of councils.

More detail is available from the Strategy Team at performance@durham.gov.uk

CONNECTED COMMUNITIES - SAFER

Are children, young people and families in receipt of social work services appropriately supported and safeguarded?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
55	% of statutory referrals received by the First Contact Team or Emergency Duty Team processed within 1 working day	94.8 [4,319]	Apr-Dec 2019	Tracker	82.5 [3,256]					Yes
				N/a	GREEN					
56	% of statutory children in need referrals occurring within 12 months of a previous referral	31.8 [904]	Apr-Dec 2019	Tracker	21.1 [938]	21	21	19	2018/19	Yes
				N/a	RED	RED	RED	RED		
57	% of single assessments completed within 45 working days	94.1 [4,702]	Apr-Dec 2019	Tracker	78.1 [3,061]	83	83	84	2018/19	Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
58	Rate of children subject to a child protection plan per 10,000 population aged under 18 [number of children]	41.6 [420]	as at 31 Dec 2019	Tracker	45.9 [471]	44	63	54	as at 31 Mar 19	Yes
				N/a	N/a	N/a	N/a	N/a		
59	Rate of children in need per 10,000 population aged under 18 (statutory L4 open cases) [number of children]	363.8 [3,677]	as at 31 Dec 2019	Tracker	379.6 [3,817]	334	445	391	as at 31 Mar 19	Yes
				N/a	N/a	N/a	N/a	N/a		
60	Rate of children at level 2 or 3 per 10,000 population aged under 18 (One Point open cases) [number of children]	182.8 [1,847]	as at 31 Dec 2019	Tracker	238.4 [2,397]					Yes
				N/a	N/a					
61	% of strategy meetings initiated which led to an initial child protection conference being held within 15 working days	89 [508 of 574]	Apr-Dec 2019	75	67.8 [368]	79	82	79	2018/19	Yes
				GREEN	GREEN	GREEN	GREEN	GREEN		
62	% of Social Workers with fewer than 20 cases	59	as at Dec 2019	Tracker	49.1					Yes
				N/a	GREEN					
63	% of Statutory Case File Audits which are given a scaling score of 6 or above	86.2	Oct-Dec 2019	80	80					Yes
				GREEN	GREEN					

CONNECTED COMMUNITIES - SAFER

Are we being a good corporate parent to Looked After Children?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
64	Rate of children looked after per 10,000 population aged under 18 [number of children]	89 [899]	as at 31 Dec 2019	Tracker	83.1 [835]	65	101	94	as at 31 Mar 19	Yes
				N/a	N/a	N/a	N/a	N/a		
65	% of children adopted from care (as % of total children leaving care) [number of children]	11.3* [22 of 186]	Jul-Sep 2019	15	12.6 [21 of 167]	12	13	16	2018/19	No
				RED	RED	RED	RED	RED		
66	% of CLA who are fostered	78.2 [703]	as at 9 Jan 2020	Tracker	73.4 [613]	72	74	72	2018/19	Yes
				N/a	N/a	N/a	N/a	N/a		
67	% of external residential placements	4.2 [38]	as at 9 Jan 2020	Tracker	2.4 [20]					Yes
				N/a	N/A					
68	% of children looked after continuously for 12 months or more who had a dental check	74	as at 9 Jan 2020	Tracker	91.3	85	87	89	2018/19	Yes
				N/a	RED	RED	RED	RED		
69	% of children looked after continuously for 12 months or more who have had the required number of health assessments	84	as at 9 Jan 2020	Tracker	90.2	90	95	95	2018/19	Yes
				N/a	RED	RED	RED	RED		
70	Emotional and behavioural health of children looked after continuously for 12 months or more (score between 0 to 40)	14.0	2018/19	Tracker	15.5	14.2	14.1	14.0		No
				N/a	GREEN	GREEN	GREEN	GREEN		
71	Average Attainment 8 score of Children Looked After	20.5*	2018/19	Tracker	24.8	18.9	20.8	19.5	2017/18 (academic year)	Yes
				N/a	N/a	GREEN	AMBER	GREEN		

CONNECTED COMMUNITIES - SAFER

Are we being a good corporate parent to Looked After Children?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
72	% of CLA achieving the expected standard in Reading, Writing and Maths (at KS2)	55*	2018/19	Tracker	39.5	36	47			Yes
				N/a	GREEN	GREEN	GREEN			
73	% of care leavers aged 17-18 in education, employment or training (EET)	60	Dec 2019	Tracker	85.9	64	63	63		Yes
				N/a	RED	RED	RED	RED		
74	% of care leavers aged 19-21 in education, employment or training (EET)	68	Dec 2019	Tracker	51.6	52	50	52		Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
75	% of care leavers aged 17-18 in suitable accommodation	95	Dec 2019	Tracker	92.9	88	93	91		Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
76	% of care leavers aged 19-21 in suitable accommodation	100	Dec 2019	Tracker	84.5	85	90	87		Yes
				N/a	GREEN	GREEN	GREEN	GREEN		

*provisional data

CONNECTED COMMUNITIES – SAFER

How effective are we at tackling crime and disorder?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
77	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population aged 10 to 17)	262	Apr 2018-Mar 2019	Tracker	253	238	332	251		No
				N/a	RED	RED	GREEN	RED		
78	Overall crime rate per 1,000 population	97.9	Jan-Dec 2019	Tracker	95.3					Yes
				N/a	RED					

CONNECTED COMMUNITIES – SAFER

How effective are we at tackling crime and disorder?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
79	Rate of theft offences per 1,000 population	20.9	Dec 2019	Tracker	27.7					Yes
				N/a	GREEN					
80	Proportion of all offenders who re-offend in a 12 month period (%)	30.6	Oct 2016-Sep 2017	Tracker	32	29.4	35.5			No
				N/a	GREEN	AMBER	GREEN			
81	Proven re-offending by young people (who offend) in a 12 month period (%)	46.3	Oct 2016-Sep 2017	Tracker	41.6	39.2	41.7			No
				N/a	RED	RED	RED			

CONNECTED COMMUNITIES – SAFER

How effective are we at tackling anti-social behaviour?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter	
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different		
82	Dealing with concerns of ASB and crime issues (%) by the local council and police	52.4	Sep 2019	Tracker	50.1			53.7		June 2019	Yes
				N/a	RED			RED			
83	Number of police reported incidents of anti-social behaviour	14,399	Jan-Dec 2019	Tracker	13,887						Yes
				N/a	RED						
84	Number of council reported incidents of anti-social behaviour	13,568	Oct-Dec 2019	Tracker	14,568						Yes
				N/a	GREEN						

CONNECTED COMMUNITIES - SAFER

How well do we reduce misuse of drugs and alcohol?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
85	% of successful completions of those in alcohol treatment	30	Mar 2018-Feb 2019*	28 GREEN	32 RED	37.9 RED				No
86	% of successful completions of those in drug treatment - opiates	6.3	Mar 2018-Feb 2019*	6 GREEN	5.5 GREEN	5.8 GREEN				No
87	% of successful completions of those in drug treatment - non-opiates	30.7	Mar 2018-Feb 2019*	26.4 GREEN	29.2 GREEN	34.5 RED				No
88	% of anti-social behaviour incidents that are alcohol related	13.1	Oct-Dec 2019	Tracker N/a	17.6 GREEN					Yes
89	% of violent crime that is alcohol related	32.3	Dec 2019	Tracker N/a	28.7 AMBER					Yes
90	Alcohol seizures	194**	Apr-Jun 2018	Tracker N/a	398 GREEN					No

*with rep to August 2019

**under review

CONNECTED COMMUNITIES – SAFER

How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
91	Building resilience to terrorism (self-assessment). Score - level 1(low) to 5(high)	3*	2017/18	Tracker N/a	3 GREEN					No
92	No of individuals with a safeguarding referral for CSE (where recorded as 'victim')	270	Jul 2019-Dec 2019	Tracker N/a	New** N/a					Yes

*under review ** New data source from the police

CONNECTED COMMUNITIES - SAFER

How do we keep our environment safe, including roads and waterways?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
93	Number of people killed or seriously injured in road traffic accidents	236	2019	Tracker	163					Yes
	- Number of fatalities	17		N/a	RED					
	- Number of seriously injured	219			9					
94	Number of children killed or seriously injured in road traffic accidents	35	2019	Tracker	16					Yes
	- Number of fatalities	0		N/a	RED					
	- Number of seriously injured	35			0					

Other Additional Relevant Indicators

LONG AND INDEPENDENT LIVES

Are children, young people and families in receipt of universal services appropriately supported?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
27	Alcohol specific hospital admissions for under 18s (rate per 100,000)	53.1	2015/16-2017/18	Tracker	56.2	32.9	62.7			No
				N/a	GREEN	RED	GREEN			
28	Young people aged 10-24 admitted to hospital as a result of self-harm (rate per 100,000)	350.1	2017/18	Tracker	400.8	421.2	458.0			No
				N/a	GREEN	GREEN	GREEN			

LONG AND INDEPENDENT LIVES

Are our services improving the health of our residents?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
41	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population	12.8	2016-18	Tracker	12.0	9.6	11.3			No
				N/a	RED	RED	RED			

LONG AND INDEPENDENT LIVES

Are people needing adult social care supported to live safe, healthy and independent lives?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
49	% of individuals who achieved their desired outcomes from the adult safeguarding process	94.9	Apr-Dec 2019	Tracker	95.7	92.4	93.9	93.5*	2018/19	Yes
				N/a	AMBER	Not comparable	Not comparable	Not comparable		